

10 TIPS LEVERAGING YOUR TEAM'S COMMUNICATION STYLES

1

Know Your Team

Use an assessment to identify the communication style of each individual team member as well as the team as a whole.

2

Communicate on Their Level

It's your responsibility to adjust how you communicate as needed. Be sensitive to and in tune with the unique style of each team member. Review team members' styles on a monthly basis.

3

Help Them Help You

Review the results with each team member in a one-on-one meeting. Encourage them to express their communication style in their own words.

4

Use a Common Language

Your communication assessment will describe the results using certain language. The team should learn and use that language so they can express needs in a commonly understood manner.

5

Host a Training or Team Build

An all-staff training or team build is a great way to engage your staff and help them learn to navigate the different communication styles on the team.

6

Ensure the Right People Are in the Right Seats

If you have a great individual who is underperforming, consider their communication style. An employee's engagement drops if they're in a role that goes against their natural grain.

7

Use as a Tool for Hiring

Having candidates take your communication assessment tells you how they would mix with your current staff. This is especially useful in management or lead positions.

8

Implement Quick Patient Assessments

Develop a system for quickly assessing a patient's communication style and adjust accordingly. Patient communication and care is not a one-size-fits-all matter.

9

Use During Staff Meetings

Create a patient- or team-based scenario and discuss how it could be addressed based on the styles of the parties involved. Great for continuing education and team problem solving.

10

Create a Communication Board

After the assessment, capture individual and/or team commitments. Post these in the break room so they stay top of mind.

Want to learn more about leveraging communication styles?

Reach out to us at [Audigy.com/Contact](https://www.audigy.com/contact) today!

